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*A social housing provider may refuse to offer an applicant a unit if:*

1. the applicant does not meet the requirements of the building's purpose. For example, a landlord of a seniors only building can not offer a unit to a non-senior.
2. the social housing provider has reasonable grounds to believe that the applicant may fail to pay the rent or pay the rent on time.
3. a co-op housing landlord believes the applicant can not or will not agree to perform co-op obligations. Co-op members are required to participate in various activities in the development. If the co-op landlord believes the applicant can not or will not participate, the co-op may refuse the applicant housing.
4. the social housing provider believes the applicant can not live in a shared accommodation.
5. the social housing provider has reasonable grounds to believe the physical characteristics of the unit are not suitable to the number, genders and ages of household members.
6. Special Needs – if the level of service required by the household is significantly greater or less than the level of service provided to the household.

*If the social housing provider refuses to offer you a unit, the non-profit or co-op housing landlord must notify you in writing.*

*You have the right to appeal a decision to refuse to offer you a unit.*

*For more information about appeals, see Info Sheet # 7.*

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**Central Housing Registry – Windsor Essex County**  
*Providing co-ordinated access to social housing in our communities*

**IMPORTANT**

This Information Sheet is intended to highlight some of the information related to rent geared-to-income housing. It is not intended to provide all the information you may need to know. FOR MORE INFORMATION CONTACT:

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